VOLUNTEER SERVICE FREQUENTLY ASKED QUESTIONS

1. Who does HealthLit360 support?

HealthLit360 supports older adults, caregivers, and communities through community-based outreach programmes delivered in partnership with healthcare and social service organisations.

2. Who can volunteer with HealthLit360?

HealthLit360 welcomes volunteers aged 18 years and above, including both healthcare and non-healthcare professionals. Volunteer roles are matched based on skills, experience, and programme needs.

3. What types of volunteer roles are available?

Volunteer roles include programme support, community outreach, event operations, health education, data collection, and coordination support.

4. Can I choose which programmes I volunteer for?

Where possible, volunteer assignments are matched based on availability, skills, and programme needs.

5. Is volunteer training provided?

Yes. Volunteers will receive role-appropriate briefing and training before participating in any programme or activity.

6. Is there a minimum commitment period?

Commitment requirements vary by role and programme. Short-term and project-based volunteering opportunities are available.

7. Can I volunteer remotely or from home?

Some roles, such as administrative support or content preparation, may be done remotely.

8. Are volunteers paid or reimbursed?

Volunteer roles are unpaid. Unless otherwise stated, out-of-pocket expenses are generally not reimbursed.

9. Will I be covered by insurance while volunteering?

Volunteers are responsible for their own insurance coverage. HealthLit360 does not provide personal medical or accident insurance.

10. Can students volunteer with HealthLit360?

Yes, provided they meet the age requirement and can commit responsibly to assigned roles.

11. How do I apply to become a volunteer?

Interested individuals may apply through the online volunteer application form. Successful applicants will be contacted for onboarding.

12. What happens if I need to resign or take a break?

Volunteers are encouraged to give at least two weeks' notice to the Volunteer Management Team.

13. Who can I contact for questions about volunteering?

Please reach out to healthlit360@gmail.com for enquiries about volunteer roles, schedules, or programmes.

14. How can organisations partner with HealthLit360?

HealthLit360 collaborates with healthcare providers, community organisations, and partners who share a commitment to enhancing health literacy of older adults. Interested organisations may contact us to explore partnership opportunities.